

Residence Handbook

2025-2026





Chancellors House
900 Gormanville Rd.
North Bay, ON



Founders House
1 College Dr.
North Bay, ON



Governors House
100 College Dr.
North Bay, ON



Townhouse Residence Complex
100 College Dr.
North Bay, ON

For more information about delivery & mailing addresses, see **page 16**

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Welcome to Residence Life at Nipissing University!

It is our hope that your stay in residence becomes one of the most rewarding experiences of your university journey. Our goal is to provide you with a safe, comfortable living and learning environment in which you may grow as an individual and develop long-lasting relationships. Our team is committed to providing you with learning opportunities outside of the classroom that will offer you opportunities for personal and academic growth, and help ease your transition to university.

This handbook provides a brief introduction to what you can expect from living in residence and the expectations of you as a community member.

You'll find valuable information about living with roommates, safety procedures, policies, and contact information that will help guide you through your transition to Residence Life. As you begin your year with us, please know that the Residence Life Team is always available to support you and help you solve problems that may arise.

We look forward to getting to know you.

We hope that you enjoy your experience at Nipissing University and that you will take advantage of all of the opportunities that living in residence provides.

Our best wishes to you at the beginning of this academic year.



Nipissing University's Residence Life department acknowledges that our campus is situated in the traditional territory of the Nibisiing Nishnaabek and within the Robinson-Huron Treaty. We, on behalf of all students living in residence, making a home at Nipissing University, and on these lands, believe it is important to acknowledge the long history and original and continued caretakers of this land and to recognize as guests that we continue to share and build community with members of Nipissing First Nation, Temagami First Nation, Dokis First Nation and many Indigenous peoples from across our region.

Residence Life Mission

The broad mission of Residence Life is to build a sense of community within our residence system, which facilitates the personal growth and academic development of students.

Values Statement

Residence Life at Nipissing University is a significant contributor to the educational experience of our students. The Residence Life department engages students and leaders in a vibrant community to enrich the student experience. The Residence Life department embraces the following values guided by the knowledge and practices of the student affairs profession:

Integrity

We value integrity, honesty, and pursuit of ethical action. We uphold the dignity of our community and its members by striving for truthfulness, honouring achievements, and helping those among us in need, without judgment. We foster the development of good character and provide opportunities for our community members to grow in support of one another.

Diversity

We value a community that is diverse, based on principles of equity, justice, and tolerance. We challenge community members to recognize the rights of all individuals to mutual respect and acceptance; and to embrace differences of race, culture, religion, creed, educational background, social background, gender identity and sexuality without biases.

Learning

We value learning. We strive to encourage an environment where students and leaders can be inspired to create communities of life-long learning. We develop an environment where academic and educational opportunities allow for personal and professional growth.

Wellness

We value wellness. We strive to create a community that appreciates a balanced lifestyle, one that actively promotes the benefits and practice of safer mental and physical health to all of its members. With the recognition that students will use these skills outside of the residence community, we endeavour to develop strong individuals who are purposefully engaged in their own wellbeing.

Civility

We value civility. We strive to foster a culture of understanding and collective responsibility. In doing so, we challenge our students to understand the responsibilities of, and define, their own citizenship. With the recognition that students will use this awareness outside of the residence community, we promote a greater sense of globalism that extends beyond the university experience.

Innovation

We value innovation. We strive to provide an environment conducive to inquiry, in which innovation and creativity are fostered while addressing the current and future needs of our students and communities.

Quality

We value consistent quality work in all aspects of residence life. We are committed to a friendly and helpful approach. Our exceptional work and leadership will assist and support students while fostering the needs of the ever-changing student.

Residence Life Team

Residence Life Administration

Manager, Residence Life

The Manager, Residence Life oversees the residence operations to ensure that the residence experience is positive for all students. The Manager is responsible for providing leadership and strategic direction to the organization, and ensuring that residence life contributes to the success of students while at Nipissing University.

Residence Life & Admissions Coordinator

The Residence Life & Admissions Coordinator is responsible for coordinating all recruitment events, room assignments, and communication processes for the residences at Nipissing University. The Coordinator strives to engage students through a variety of communication methods, including social media. The Coordinator works with other members of the Residence Life Team to ensure a positive experience for students at Nipissing University.

Supervisor, Residence Services

The Supervisor, Residence Services is responsible for the day-to-day supervision of the residence front desks and service operation at all residence complexes. The Supervisor works with members of the Residence Life Team and supervises the Residence Clerks and Residence Office Assistants to ensure a positive customer service experience for all residents. This role is also responsible for coordinating the off-campus living portfolio.

Supervisor, Residence Student Education

The Supervisor, Residence Student Education is responsible for overseeing programs, initiatives, and activities to support residents and student employees in achieving success. The Supervisor is responsible for the development, implementation, and assessment of all community development frameworks, academic initiatives, and living-learning communities. The Supervisor works with the Residence Programming Coordinator to ensure that there are events that encourage student success.



Supervisor, Residence Student Conduct

The Supervisor, Residence Student Conduct is responsible for upholding the Residence Community Living Standards through educational response to student conduct concerns. The Supervisor is also responsible for evaluating and enhancing residence safety through policy and procedure development, as well as, preventative and harm reduction education and supervising the student On-Call Dons.

Supervisors, Residence Life

Supervisors, Residence Life (RLS) are staff members with extensive training and experience in residence life and working with university students. They directly and indirectly supervise the Residence Dons, Academic Dons, Living-Learning Community Dons, and Community Assistants. Additionally, they work with students in their assigned residence community to uphold the Residence Community Living Standards, develop a community atmosphere, and are available to assist with issues as they arise.

Residence Programming Coordinator

The Residence Programming Coordinator (RPC) advises the Residents' Council to ensure a variety of events are coordinated in each residence throughout the academic year. The RPC is also responsible for ensuring that residents are provided with opportunities to learn outside of the classroom.

Residence Maintenance Team

As part of campus facilities, the Residence Maintenance Coordinator and the Residence Caretakers oversee all maintenance and custodial work within the residences. Caretakers are responsible for all maintenance concerns in the residence as well as the general upkeep of the common areas. When a maintenance concern arises students are asked to complete a Maintenance Request Form that can be found at www.nipissingu.ca/residencemaintenance

Residence Clerks

Chancellors House

chfrontdesk@nipissingu.ca or 705-474-3450 ext. 4805

Founders House

fhfrontdesk@nipissingu.ca or 705-474-3450 ext. 4890

Governors House

ghfrontdesk@nipissingu.ca or 705-474-3450 ext. 4825

Townhouse Residence Complex

trcfrontdesk@nipissingu.ca or 705-474-3450 ext. 4895

Residence Clerks provide administrative support to the day-to-day operations for their assigned residence complex(es). Clerks are available at the front desk of each residence complex to answer questions, sign out equipment, and assist students as needs arise.

For the front desk contact information, please see **page 15**.



Click here to contact a
member of the staff directly

Residence Life Student Staff

Don On Duty

The Don on Duty is the trained upper-year student staff member assigned in their residence complex to be on-call for emergencies and student support each weekday evening in your complex between 4:30 p.m. and 8:30 a.m. and throughout the weekend. Residence Dons, Academic Dons, Community Assistants and Residence On-Call Dons take turns being the Don on Duty.

In the event of an emergency, please contact the Don on Duty at:

Chancellors House - [705-471-5314](tel:705-471-5314)

Founders House - [705-471-5319](tel:705-471-5319)

Governors House - [705-493-6478](tel:705-493-6478)

Townhouse Residence Complex - [705-471-5312](tel:705-471-5312)

Residence Dons

Residence Dons are upper-year students who are responsible for developing a positive community in the section that they live in. Dons are a friendly face in the community, available to provide advice, support, and a listening ear. Additionally, Dons work with students in their section to hold activities, and ensure that the Residence Community Living Standards are upheld. Trained to respond to emergency situations, there is a Residence Don on Duty each weekday evening in your complex between 4:30 p.m. and 8:30 a.m. and throughout the weekend.

Academic Dons

Academic Don - academicdon@nipissingu.ca

Academic Dons are upper-year students who are responsible for enhancing the academic community in residence. They work with other members of the Residence Life Team to ensure that there are academic events, initiatives, and study groups that meet the needs of the students in their assigned residence complex. Academic Dons are available at designated times each week in their residence complex and are trained to assist students in connecting to various academic support services on campus.

Residence On-Call Dons

Alongside the Dons and Community Assistants, the Residence On-Call Dons participate in the Don on Duty responsibilities and aid the facilitation of a safe and positive residence community through upholding the Residence Community Living Standards.

Residence Office Assistants

Residence Office Assistants (ROA) are student staff members who assist with the day-to-day operation of the residence front desk. Alongside the clerks, ROAs ensure that the residence front desks remain open for students to access services throughout the day, into the evenings and on weekends.



Click here to contact a
member of the staff directly

Community Assistants

There are one or two Community Assistants (CA) assigned to each residence complex. These student leaders, having been a Residence Don for at least one year, provide support to the Residence Life Team through residence initiatives and administrative assistance. CAs work closely with the Residence Life Management Team members to uphold the Residence Community Living Standards and to assist the Residence Life Team in developing community within the complex.

Chancellors House - chca@nipissingu.ca

Founders House - fhca@nipissingu.ca

Governors House - ghca@nipissingu.ca

Townhouse Residence Complex - trcca@nipissingu.ca

Residence Life Student Volunteers

Your Nipissing University Residents' Council (NURC) is a dedicated group of student volunteers who serve as the voice of the students living in residence. Residents' Council Executives advocate and run engaging events for the residence population: Open Gym events at the Athletic Centre, to the popular Movie Under the Stars, winter Frost Week, formals, and more!

Residents' Council President Complex Executive

One Residents' Council President is selected annually and serves as a leader and support for the Council Team. The President works closely with the Residence Life Professionals to coordinate and assist in the facilitation of programming and administrative duties of the NURC and collaborates with the Executive Team on residence-wide programming initiatives.

Each residence complex has an Executive that is selected annually to represent the students living in their assigned complex. There is one Chancellors House Executive, one Founders House Executive, one Governors House Executive, and one Townhouse Residence Complex Executive. Their duties include facilitating a Social Committee for their assigned residence complex to plan and host memorable events and representing the students in their assigned complex.

Vice President, Finance & Administration

One VP Finance & Administration is selected annually and is responsible for maintaining the NURC budget. Working with the Executive Team, the VP Finance supports collaborative residence-wide programming initiatives and works closely with the Residence Life Professionals to provide updates and information on the NURC budget.

Be a Leader: Join Residents' Council!

Any student is welcome to join Residents' Council and there are many ways to get involved, build your leadership skills, and make lifelong friendships and memories!

If you are interested in learning more about Residents' Council, or becoming a Residents' Council Executive, email resprog@nipissingu.ca

Supported by the Residents' Council Executives, General Council is the perfect opportunity for students who are interested in being leaders and growing their leadership skills. Any student can become a part of General Council in a variety of ways, giving you plenty of opportunities

to discover what you love! Become a Floor or Section Representative by being elected by your peers who live on your floor or in your section, join and participate in the Social Committee - a group of like-minded students who want to run fun events in residence, or become the Chair of Social Committee by being voted into the position by peers who are part of the Committee. Whatever leadership opportunity you're looking for, there are lots of ways to be involved in your community!



Safety & Security

The safety and security of our residents is important to us. Throughout this section are summaries of the various safety features in residence and services provided to students on the campus to ensure safety.

To ensure everyone's safety, residents are responsible for following the guidelines listed below, outlined within the residence contract, Residence Community Living Standards, the Student Rights and Responsibilities, and all other Nipissing University policies:

- Keep suite, house, and bedroom doors locked at all times.
- Do not lend complex, suite, house, or bedroom keys to anyone.
- Report lost keys and fobs to the residence front desk immediately.
- Do not leave valuables in a suite/townhouse common areas or visible locations.
- Secure all personal belongings.
- Do not open doors of the complex to any unknown persons.
- Report any suspicious person or behaviour to a Residence Life Team member or Security immediately.
- Do not prop open any doors.
- Walk with a friend at night and use only well-traveled and well-lit paths.
- Report all damaged locks and other safety hazards to a Residence Life Team member, Security, or the residence front desk immediately.
- Respect and follow safety guidelines noted by the Don team or other professional staff members.

Nipissing Safe App

The [Nipissing Safe App](#) is a mobile application designed for the students at Nipissing University. The app allows students to engage in a virtual safe walk and friend walk program, access a mobile blue-light emergency system,

access emergency contacts, receive emergency alerts and access important support services. Students are encouraged to download the app to their smart device and review the services and information available through this platform, for reference in the event of an emergency. The Nipissing Safe app can be downloaded for free from wherever you get applications for Apple or Android mobile devices.

Campus Safety Walk

Campus Safety Walk is a service that provides escorts in and around campus. Escorts walk you to your destination on campus and are available Monday through Friday between 6 p.m. and 11 p.m. If you would like to use this service, please call [705-494-9192](tel:705-494-9192)

Campus Security

Campus Security is available on campus 24 hours a day, 7 days a week. Security staff conduct regular rounds of the campus and residences, and are also called in to support Residence Life Team members in emergency situations. Students are welcome to contact Security directly with any questions or concerns in B203, via phone at [705-498-7244](tel:705-498-7244) or [705-471-2488](tel:705-471-2488) or through the Nipissing Safe App.

Campus Whistle Program

Whistles are available on campus free of charge for your safety. Students may pick up whistles in the Security & Parking Office, or at each residence complex front desks (dependent upon availability).

While on campus, if you feel you are in danger, see a crime in progress, or see someone else in peril, blow your whistle as a sign for others to assist. Blowing your whistle may be effective in scaring a predator away. Whistle-defined programs work on the premise that campus safety depends

on individuals caring about the welfare of their neighbours. It is our sincere hope that all students, faculty, staff, and guests of the university will respect the intent of the program. Individuals who blow the whistle as a prank will be followed up with.

Complex, Suite, House, and Bedroom Access

Security is of the utmost concern to us. Lost, stolen, or broken residence keys or fobs should be reported to the residence front desk immediately. To ensure safety, a Residence Life Team member will then move forward with a lock change and/or deactivate the lost or stolen fob. Keys and fobs are the responsibility of the resident, and should never be lent out to anyone.

Residents may let their guests into the building by meeting them in the lobby vestibule and escorting their guest into the building. All guests and residents are required to abide by the guest policy and Residence Community Living Standards in this handbook.

If you are locked out of your suite/house or bedroom and you can't have a roommate let you in, please go to the front desk of your assigned complex during office hours and seek assistance. Alternatively, outside office hours, you may call the Don on Duty number and seek assistance. Your suite/house, bedroom, and student number will be verified before providing access to the suite/house. This security check will ensure that the occupant of the locked room is the only person who can access the space. Students should note that neglect to carry keys resulting in repeat incidents of lock-out may be subject to disciplinary outcomes.

Emergency Telephones

Available in and around campus and residence front desk offices are emergency telephones that directly call Campus Security for assistance. For use of indoor emergency phones, push the red button on the panel and it connects

you to Security. For use of the outdoors emergency phones, pick up the receiver or press the call button. The outdoor phones will flash a blue light when the phone box is opened and you will be connected with Security. Give all the information you can when speaking with Security. These phones are for emergency purposes only.

Phones for emergency use are located throughout residence in common spaces (halls, lounges & community house) and include posted notices with important emergency contact numbers including the Don on Duty & Campus Security.

Mass Notification Text Message System

The emergency mass notification system automates delivery of urgent announcements via text and email in the event of a critical situation or campus closure to students. Residents can ensure that they receive these notices by updating their Emergency Notification Contact Info on their WebAdvisor account.

Fire Regulations

Please refer to the fire regulations specific to your residence for a detailed description of regulations and expectations. Regulations can be found posted near the entrance door in each suite or townhouse, in hallways of suite-style complexes, and near the residence front desks in all complexes. A fire drill will be conducted in your residence to help you become familiar with the evacuation procedures. Residents must evacuate the complex when a fire alarm sounds. Residents must go to the designated safe area for their complex as instructed by the designated residence staff member(s). Residents are not to re-enter the building until otherwise notified by the designated residence staff member(s).

Fire Safety

Each suite and townhouse is equipped with a fire extinguisher, smoke detector, heat detector and carbon monoxide detector. As an expectation for residing in residence, students, guests, and staff are not to tamper with fire safety equipment within the community. This includes removing or covering detectors or sprinklers, blocking exits, or tampering with fire extinguishers, hoses, etc. Residence staff will attend each suite and townhouse to inspect fire extinguishers monthly to ensure they remain in safe working order.

While cooking in residence, ovens and stove-tops must not be left unattended while in use and residents are encouraged to have the range hood fan turned on while cooking. Residents should not open their suite doors to ventilate smoke.

Please see **page 20** (subject to change) for more information, and expectations about Fire Safety.

Insurance

Nipissing University is not responsible for the loss or damage of belongings while living in residence. The resident is responsible to set up household or content insurance for the coverage of belongings. Please contact an insurance provider to obtain more information.

In the event of stolen items, residents should immediately contact a member of the Residence Life Team, Campus Security, and the North Bay Police Services.

Nipissing University Entry into Suites, Townhouses and Bedrooms

Nipissing University reserves the right for authorized representatives of the university (including, but not limited to professional staff, student staff, external contractors), at any time, to enter and inspect a student's living space for the following reasons:

- To access maintenance needs or perform maintenance.
- When there is reason to believe a violation of the Residence Community Living Standards may have, or is currently taking place in the suite or townhouse.
- When present danger requires immediate entry.
- To check fire safety or other safety equipment.

Authorized university representatives will abide by the following protocol before and while entering a suite, townhouse, and/or bedroom:

- Knock on the door and announce who they are.
- Knock on the door a second time and announce who they are.
- Knock on the door a third time and announce who they are while entering the suite, townhouse, and/or bedroom.
- Lock the door when finished, leaving a note behind or sending an email explaining why they had entered the suite, townhouse, and/or bedroom.

Privacy

Your privacy is a priority of the Residence Life Department. To ensure the safety and privacy of all students living in residence, we do not provide your personal information to third parties, such as parents/supporters, delivery drivers, etc.

If a residence student would like the Residence Life Department to speak freely with a third party, the student will need to complete a Bi-Lateral Consent Request. This request can be obtained from a member of the Residence Life Management Team and submitted to them directly.

Wild Animal Safety

Due to our location, there is the possibility of coming into contact with wildlife, such as black bears, deer, etc. Black bears are not normally dangerous animals; however, they are opportunistic omnivores who will eat practically anything that is easy to get. Black bears are actively feeding from mid-April to late fall in most parts of the province of Ontario. If you find yourself in the presence of a bear:

- Slowly back away, watching the bear.
- If the bear tries to approach you, stop. Be aggressive, yell, throw sticks or rocks, be loud, and look large. Never turn and run.
- If the bear continues to approach you, resume backing away slowly while continuing to be aggressive towards the bear.
- If the bear makes contact with you, do not play dead. Fighting back is the best chance of persuading a black bear to stop its attack.

There may be the possibility of coming into contact with other wild animals. If a sighting of any animal that is of concern is reported, informational posters will be displayed in all residence complexes as well as throughout the campus.

Please report all bear sightings and all other animal sightings that create concern to the residence front desk, the Don on Duty, or Campus Security at [705-498-7244](tel:705-498-7244) or [705-471-2488](tel:705-471-2488).

Illness and Communal Living

Students who find themselves ill or with symptoms of illness that may be communicable should make every effort to protect their roommates and other residents from spread of illness. Regular cleaning of personal and shared spaces, along with frequent hand washing and sanitizing are important steps to ensure germs are not spread. Where respiratory symptoms are present, students are encouraged to use a non-medical 3-ply face mask when in common spaces or when in the presence of others to reduce the risk of spread.

Where applicable, students are expected to follow Public Health guidelines for appropriate caution, care and isolation to protect others from illness.

Students who have symptoms, test positive or are otherwise diagnosed with a highly contagious communicable illness (for example, COVID-19, chicken pox, mononucleosis, norovirus, among others), should notify a member of residence staff. The Residence Life department will contact the student to notify them of supports available to ensure that they can follow through with any applicable Public Health guidelines while ill.

Your Wellbeing in Residence

Living in residence is an exciting and challenging experience — and your mental health and wellbeing matter here. We're committed to fostering a supportive, caring, and safe community. That includes providing you with access to campus and community resources and encouraging you to take an active role in caring for yourself and reaching out when you need help.

We recognize that stress, anxiety, and other mental health challenges can be part of university life. It's normal to feel overwhelmed at times — and you're not alone. What's important is being aware of your needs, practicing self-care, and asking for support when things feel heavy.

How We Can Support You

Residence Life Staff are here to listen, offer guidance, and connect you with helpful resources on campus. While we're not healthcare professionals, we're trained to recognize when someone may need more support, and we can help you access services like counselling, mental health professionals, or emergency resources.

Mental Health & Wellbeing services provide free, professional, confidential support, including brief individual counselling, group therapy, student intervention services, peer support programming, Dibaadan wellness support, as well as self-directed resources and information about 24/7 supports.

If you're ever experiencing a crisis or have thoughts of harming yourself or others, please seek help immediately by calling the Don on Duty, 911, or reaching out to Campus Security. In an emergency, the Don on Duty will help guide emergency services to you.

You can also call [Good2Talk \(1-866-925-5454\)](tel:1-866-925-5454) anytime — a free, confidential helpline for Ontario postsecondary students. Good2Talk text options ([text GOOD2TALKON to 686868](tel:686868)) and Webchat at good2talk.ca are also available.

Your Role in Your Wellbeing

You are the most important person in your own care. Part of living in our residence community means taking responsibility for:

- Checking in with yourself regularly and practicing healthy habits.
- Letting someone know if you're struggling — whether it's a friend, your Residence Don, the Don on Duty, other Residence Life Staff, or a professional.
- Making use of the many supports available to you — asking for help is a sign of strength, not weakness.
- Cooperating with staff when a Self-Care & Wellbeing and/or Safety Plan is needed to support you and those around you.

We all share a responsibility to keep our community safe and healthy. At times, Residence Life Staff may work with you to develop a Self-Care & Wellbeing and/or Safety Plan, refer you to campus supports who may be better suited to support your needs, or involve family/supporters if your wellbeing or others' wellbeing is being impacted. In some cases, if your needs exceed what we can safely support in residence, we may work with you to explore other accommodations that better meet your needs.

Supporting Each Other

Caring about your friends is part of being in a residence community — but it doesn't mean you have to support them on your own. Whether your roommate is having a tough time, or you're feeling overwhelmed while trying to support a friend, know that you can speak to your Don, the Don on Duty, or access Mental Health & Wellbeing services to help you. You're not expected to have all the answers — and it's okay to say, "I'm worried about my friend" or "I'm not sure what to do." We're here to support you both. Telling someone, like a Don, the Don on Duty, or a professional in Mental Health & Wellbeing that you're concerned about a peer isn't a betrayal - it's an act of care. Residence Life staff can help you access resources and help make sure your friend gets the support they need, while also looking out for your wellbeing.

We're Here for You

No matter what you're facing, you don't have to face it alone. Reach out — whether you just need someone to listen or you're in crisis, there are people and services ready to help.



Residence Services

Residence Front Desk

Each residence front desk has a variety of services and rental items that residents can access during office hours. Residents can pick up packages, get laundry change, print or scan to email, borrow games room equipment and board games, sign out cleaning equipment (e.g. vacuums, mops/buckets) and get answers to questions. For a full list of services available at the front desk, please check in with your residence front desk staff or visit the [Residence Life website](#). To access services, residents must first show the front desk staff their student ID and are held accountable for the safe return of borrowed items. Students unable to show their student ID may not be able to access certain front desk services.

To contact your residence front desk for printing or other inquiries, please use the front desk email address or call:

Chancellors House

chfrontdesk@nipissingu.ca or 705-474-3450 ext. 4805

Founders House

fhfrontdesk@nipissingu.ca or 705-474-3450 ext. 4890

Governors House

ghfrontdesk@nipissingu.ca or 705-474-3450 ext. 4825

Townhouse Residence Complex

trcfrontdesk@nipissingu.ca or 705-474-3450 ext. 4895

Front desk hours, including any schedule updates during holidays or academic breaks, are posted at each residence complex front desk.

Tuck Shop

Each residence front desk has a small tuck shop containing a variety of items for purchase that students may need including but not limited to: stamps and envelopes, cleaning products (dish soap, all-purpose cleaner), paper products (toilet paper, paper towels), toiletries (toothbrush, toothpaste), basic school supplies, and some food items (Kraft Dinner, popcorn). The tuck shops accept cash only. The tuck shops are based on student needs and suggestions for more items are always welcome!

Laundry

Our suite-style residences are equipped with coin-operated laundry facilities; washers and dryers are \$1.50 each per load. Laundry change is available at the residence front desk.

Laundry machines at the Townhouse Residence Complex are card-operated. Cards can be purchased in the Townhouse laundry room for \$5.00 upon move in. Students can then add money to their card by using their debit card, MasterCard, or Visa using the same machine. The washers are \$2.25 and dryers are \$2.30 each per load; with additional charges for hot water use.

Students are responsible for their own laundry, and we recommend not leaving items unattended to avoid the risk of loss or theft. Please remove your laundry in a timely manner to ensure others have access to the machines. Any items left in machines for more than 12 hours will be removed and brought to the front desk for pickup.

Be mindful of how you use the machines—negligence, such as overfilling, can cause damage and may result in costs for repairs.

If you have a problem with a machine during office hours, please advise the residence front desk immediately so that the Residence Caretakers can make the necessary repairs. After office hours, please advise the Don on Duty so that the machine can be placed out of order. Students who have concerns with laundry machines will be asked to complete a Maintenance Request Form.

Mail and Deliveries

All mail is centrally accepted and processed through Nipissing University's Shipping and Receiving department. Mail can only be accepted at this location Monday to Friday from 8:30 am to 4:00 pm. Mail is received at residence from campus once per business day through courier service.

Packages delivered directly to residence from external courier services at any time of the day or day of the week will not be accepted. Residence Life and Nipissing University are not liable for missing or stolen packages that have been delivered directly to residence by external couriers.

Residents will receive an email notification when a package or mail arrives for them. To retrieve any packages or mail held at the front desk, they must present their student ID.

Oversized, heavy or awkwardly shaped packages will be accepted at Shipping and Receiving but may not be sent through the courier. In these instances, it is the responsibility of the resident to collect the item from Shipping and Receiving in a timely manner.

Shipping and Receiving and Residence Life do not offer refrigeration services for any packages that require refrigeration upon delivery.

Nipissing University and Residence Life will not accept alcohol, cannabis, or other regulated or prohibited items.

To make sure mail and packages are delivered most efficiently, use the following address:

*First & Last Name
Residence Complex
100 College Drive, Box 5002
North Bay, ON P1B 8L7*

Residents wishing to have food delivered directly to their residence building may do so by using their complexes physical address. Residents are encouraged to meet delivery persons at the entrances of their building as they should not be permitted to enter the secure complexes. It is the responsibility of the resident to collect food items delivered in a timely manner. Residence Life is not liable for missing or stolen food items that have been delivered directly to a residence building.



Vending Machines and ATMs

Vending machines are located in various areas around residence. Students should not attempt to tamper with the machines, and shaking or banging on them is strictly prohibited. If you experience any issues with the machines or products, please contact the vending company directly using the number on the machine.

ATMs are available in academic buildings and in the lobbies of Chancellors House, Founders House, and Governors House. If you encounter any issues with the ATM, please contact the company directly using the number located on the front or side of the machine.

Maintenance

As part of campus facilities, the Residence & Maintenance Coordinator and the Residence Caretakers are responsible for completing all maintenance within the buildings. Students may request repairs or services in their suite or townhouse by completing a Maintenance Request Form online at www.nipissingu.ca/residencemaintenance.

By completing this form, you are giving consent that a maintenance person has permission to enter your room, suite, and/or townhouse; it is the residents responsibility to ensure that all roommates are aware. For health, sanitary or safety reasons, you may be permanently reassigned to more suitable accommodations if the repairs are extensive or unable to be completed in a timely manner.

Parking

If you bring a vehicle to campus, please see Security and Parking Services to obtain a copy of their parking policy. Vehicles may only park in the residence parking lots if a valid designated permit has been issued. You may purchase a parking pass from the Security and Parking Services Office located in B203 in the Education Centre or through the online portal. Parking at residence and on campus is a

privilege and spaces are limited, so passes are given out on a first come first serve basis. Residents who live with us that do not obtain a parking pass for a residence lot must make alternate parking arrangements for their vehicle.

A resident's guest must purchase a parking pass during ticketing hours and can do so at the automated machines (located on-campus in the visitors parking lot and beside Canadore residence on College Drive). All residents must read and follow any postings about guest parking and refer to the front desk for questions or clarification.

Students with electric vehicles (EVs) must contact Residence Life Admissions (residence@nipissingu.ca) for permission and rates.

Arrangements for plug-in parking for block-heater use can be made in late fall through the residence front desk for an additional fee of \$100.00 and provided on a limited first come first serve basis. Students will be notified via their Nipissing student email when plug-in parking becomes available.

Concerns about parking lots and parking enforcement should be directed to Campus Security at 705-498-7244 or 705-471-2488.

Garbage & Recycling

In suite-style buildings, there are garbage chutes on each floor for garbage ONLY. Please ensure that only garbage is placed in the chutes—no loose items, and only small bags should be used. Cardboard and recycling must be taken to their designated locations. Larger garbage bags should be taken to the garbage room on the main floor.

Students are responsible for familiarizing themselves with the garbage, cardboard, and recycling locations within their assigned complex and ensuring their refuse is deposited in the correct areas. Please be diligent in sorting your recyclable items into the appropriate bins to help support our recycling efforts.

Internet Access

All bedrooms come complete with both wireless and wired internet. From your room, you will be able to access wireless internet; to access wired internet, you must provide your own ethernet cable. Wireless internet is available in all areas of each residence complex. For technical requirements, additional information, and to become familiar with the [Nipissing University Acceptable Use Policy](#), please visit the webpage for [Nipissing University Technology Services](#). You can contact Technical Services by filling out a [Help Desk ticket](#), by phone 705-474-3450 x4342, or by email helpdesk@nipissingu.ca.

Residents should limit the number of devices connected to the wireless internet to only the devices that are in use in order to ensure ample wireless speed. All capable items should be connected to the internet via ethernet

cable, such as gaming systems, printers, etc. As noted on **page 24** within the list of prohibited items, residents are not permitted to bring their own wireless routers or wifi boosters. If WiFi connectivity problems are experienced, residents must file a Residence Maintenance request in order to have their connection concern reviewed by technology services staff.

Storage

Limited and shared storage is available in most suites/townhouses, and use of storage or common space is to be agreed upon by all residents in each suite or townhouse. Additional storage spaces within a residence building are not provided. Storage is not available during summer months; however, booking commercial storage space within the city is an option for students.

Off-Campus Living

Off Campus Living (OCL) is a program that offers student assistance in navigating living off campus. This program works to provide similar resources and support that students living on campus receive to those students who decide to live off campus, and can be accessed through the off campus living website (ocl.nipissingu.ca), email

(offcampusliving@nipissingu.ca) and our social media channels ([@offcampuslivingnuc](https://twitter.com/offcampuslivingnuc)). The website provides students with helpful resources and educational materials, while also helping to connect students with available local rental properties through [Places4Students](#) and [SpacesShared](#).

Residence Community Living Standards

Nipissing University Residence Community Living Standards (RCLS) are a set of community values, expectations, and policies for all students and staff living and working in residence. The RCLS has been developed for the residence community in consultation with residence students. Living in residence is considered a privilege and with that privilege comes certain responsibilities that must be followed by all residence students and their guests. All residents and staff are expected to uphold the RCLS.

The main objectives of the RCLS are to:

- Promote behaviour that creates an environment supportive to academic study and learning among residents.
- Protect residents' well-being and property, as well as that of the university.
- Encourage residents to participate in the betterment of their community by behaving and resolving issues in a responsible manner.
- Foster growth, development, and accountability by helping residents to understand how their actions and behaviours impact others around them.

To promote the RCLS, the university employs professional and student staff to act as resources to facilitate education initiatives, and social activities, as well as maintain a safe and accepting living-learning environment. It is an expectation that all students and guests will respect all university officials, including student staff, professional staff and volunteers.

In working with students, residence staff emphasize student development and accountability for one's own actions and/or behaviour; therefore, anger, alcohol, or substance abuse will not be acceptable as a reason or rationale for behaviour that does not uphold the RCLS.

All students and their guests residing in Nipissing University residences are responsible for abiding by all federal and provincial laws, the human rights codes of Ontario and Canada, all city by-laws, the university Student Code of Rights and Responsibilities, the residence contract and all other university policies and procedures. For more information on the [Nipissing University Code of Student Rights and Responsibilities](#), please see the webpage.

Residence students will be held accountable for any actions that are deemed not appropriate by the University and Residence policies. Please note that all residence outcomes, policies, and procedures are separate from any criminal charges. As such, a student who is held responsible for actions that contravene a law of the land, may face charges outside of the residence environment.

[As is noted in the Residence Contract, Residence Administration reserves the right to alter and update the terms of the Residence Community Living Standards, on an ongoing basis as required in order to prioritize the health and safety of residents and staff.](#)

Students requiring religious and/or cultural accommodations to specific standards outlined in the Residence Community Living Standards, may contact their Residence Life Supervisor to make a formal request. Formal requests should include specific details pertaining to the type of accommodation being requested and what the student requires for the accommodation. Contact information for the Supervisors, Residence Life can be found on **page 4**.

Standards

Residence Spaces

Each residence complex identifies and categorizes certain areas for residents and authorized university personnel alike. Examples respectively include, but are not limited to:

Private Space

- Resident Bedrooms.

Shared Space

- House/Suite Bathroom(s), Kitchen, Living room/Loft, Storage room(s), and Connective Hallways.

Common Space

- Complex Assembly Room, Complex Kitchen, Games Room, Lounges, Studies, Hallways, Laundry Room(s), and Community House.

Restricted Areas

- Complex Rooftops.
- Maintenance and Janitorial closets and/or storage spaces.
- Residence Life, Summer Accommodations, and Maintenance Office and Business premises – unless instructed otherwise.
- Mail Room.

It is imperative that residents do not trespass on any restricted area.

Safety and Security

Safety and Security are one of the pillars on which Nipissing University bases its success. Nipissing University employees and residents have a shared responsibility to the safety and security operations of their residence complex. Examples of those responsibilities respectively include, but are not limited to:

Fire Safety

- Residents are not to tamper with any fire or safety equipment in the residence community (e.g. removing smoke detector batteries, removing or covering smoke detectors, heat detectors or fire extinguishers, and blocking fire exits).
- Residents are not permitted to place decorations on suite or townhouse front doors, other than the items placed by residence staff, due to the Fire Code. Residents may also not place decorations or posters in common hallways unless prior permission has been granted by a Residence Life professional staff.
- Residents are required to evacuate the complex when a fire alarm sounds. Residents must go to the designated safe area for their complex as instructed by the designated residence staff member(s). While waiting for emergency professionals to conduct inspections, residents should follow any instructions provided by Residence Life staff and residents are not to re-enter the building until otherwise notified by the designated residence staff member(s).
- Residents may not produce an open flame in any capacity or for any purpose within residence. Residents may neither use nor store fuel canisters or any appliance/device that requires the use of fuel canisters to function and/or produce open flame.
- While cooking in residence, ovens and stovetops must not be left unattended while in use and residents are encouraged to have the range hood fan turned on while cooking. All residents should note that the bottom pull out of the oven is a broiler not storage.
- Propping open suite, stairway, or entrance doors is prohibited.
- Bonfires or any other outdoor open burning is prohibited anywhere on residence property.
- In the event of smoke while cooking, residents should activate the range hood fan on their stove/oven and open their suite/house windows. Residents must not open their suite door to ventilate smoke.

Smoking

- Residents are prohibited from smoking any substance in any capacity (including e-cigarettes and vaporizers) anywhere in residence. Smoking indoors will carry an immediate cleaning fee (\$250) and may include additional cleaning costs upon move-out.
- Smoking is only permitted in designated smoking areas, as identified at each residence complex. It is illegal to smoke less than 9 meters away from any roofed or unroofed entrances or walkways.
- The smoking of cannabis is prohibited on campus. For information about cannabis use on campus, please see **page 23**.

Keys

- Under no circumstances should any resident lend/give their keys to any other person.
- Residents are prohibited from making copies or duplicates of their residence keys.
- Tampering with, including decoration of keys, is prohibited. Any alterations or key tags must be removed prior to key return upon move out or a cleaning charge will be applied.
- If a key or fob is lost, residents are required to report the loss to the residence complex front desk immediately and a replacement charge may be applied.

Entrances/Exits

- Emergency exits are only to be used in an emergency.
- No object or person may enter/exit any residence complex through any window.
- Window screens are not to be removed from windows.

Illicit Substances

- While we require all residents to obey all laws of the land during their stay in residence, it is important to clarify the subject of illicit substances. Despite the best efforts of University, Municipal, Provincial, and Federal authorities to educate young adults on the damaging effects these substances can have, they still have the potential to factor into residence life and cause upheaval in the community. As such, Nipissing University Residence Life

reminds all residents of their responsibilities concerning illicit substances.

Illicit Substances Use

- Nipissing University Residence Life does not permit any resident having any involvement in the use of any and all illicit substances on residence property.

Illicit Substances Trafficking

- Nipissing University Residence Life does not permit any resident having any involvement in the trafficking or distribution of any and all illicit substances on residence property.

Illicit Substances Possession & Paraphernalia

- Nipissing University Residence Life does not permit any resident having any involvement in the possession of any and all illicit substances or paraphernalia related to illicit substances on residence property.

Suspicion

- Nipissing University residents are required to report any information that would lead them to suspect a community member could be in breach of one of the residence policies towards the use, trafficking, and/or possession of illicit substances.
- Within the context of illicit substance use and abuse, the preponderance of evidence may be met if one or more of the following are present in any residence bedroom, suite, bathroom, or common area of the complex or the grounds surrounding the residence facility: evidence of drug traces, the smell of a prohibited substance on your person or in a specific area, items used in an attempt to remove or mask a smell created by illicit substances, drug paraphernalia, and/or delayed compliance with university representatives as the incident is investigated.

To ensure that all of our residence communities are properly protected it is crucial that all residents take these responsibilities seriously and follow them accordingly. Any student caught in violation of this policy may face disciplinary outcomes.

Alcohol Consumption

Alcohol consumption continues to factor in the undergraduate university experience across Canada. To ensure that all residents develop and practice safe, healthy drinking habits, Nipissing University Residence Life reminds all of its residents that they are responsible for following the residence guidelines for alcohol consumption.

Underage Drinking

- Residents who are under the legal drinking age of 19 may not consume alcohol in residence for any reason.
- Residents who are of the legal age to drink in Ontario (19 +) may not provide alcohol to anyone under the legal drinking age in residence.

Over Consumption

- Residents, regardless of age, are prohibited from consuming alcohol beyond the point of intoxication. Signs and symptoms of over consumption can include, but are not limited to, vomiting, loss of motor control, unconsciousness, inappropriate behaviour, etc.
- Residence Dons on Duty are trained to assess and respond to concerns regarding symptoms of over consumption of alcohol. Students concerned about a resident's symptoms of over consumption should call the Don on Duty for assistance.

Drinking Games

- Residents are not permitted to participate in any activity or game that promotes or involves peer pressure and the mass and/or unmeasured consumption of alcohol. Examples of drinking games include, but are not limited to, 'beer pong', 'water pong', 'flip cup', 'kings cup', 'shot roulette', app based drinking games, etc.
- Residents are prohibited from having any involvement

in the possession and/or use of any paraphernalia that promotes or involves peer pressure and the mass and/or unmeasured consumption of alcohol. Examples of paraphernalia include, but are not limited to, funnels, beer bong, beer pong tables, shot roulette, drinking card games, etc.

Open Container

- Residents are not permitted to consume alcohol in any public area and/or common space on residence property.
- Alcohol may not be transported in any public area and/or common space without a factory seal and/or in a sealed bag and/or sealed single serve container.

Common Source

- Residents are not permitted to possess or distribute common source alcohol on residence property. Common source alcohol is considered any container that contains over 60 oz of alcohol. Examples of common source alcohol include, but are not limited to, kegs, mini kegs, Texas mickeys, etc.

Alcohol Production and Sale

- Residents are not permitted to produce any form of alcohol on residence property.
- Residents are not permitted to sell or re-sell any form of alcohol on residence property.

To ensure that the entire residence life community at Nipissing University is one that promotes the healthy consumption of alcohol, it is imperative that all residents understand and abide by these responsibilities and guidelines.

Cannabis Use

The legalization of cannabis in 2018, and the subsequent legalization of edible cannabis, cannabis extracts and cannabis topicals in 2019 has resulted in increased freedoms of use across Canada, however, due to the shared nature of the residence community some limitations will apply. To ensure the health and safety of all residents, Nipissing University Residence Life advises all of its residents that they are responsible for following the residence guidelines for cannabis consumption.

Students are expected to adhere to the laws of the land.

Medicinal Cannabis Use

- Students requiring medicinal use of cannabis products, beyond the parameters of these stated expectations, are required to register with Student Accessibility Services and submit a Residence Special Accommodation Form.

Underage Use of Cannabis

- Residents who are under the legal age for use of cannabis may not possess, use or consume cannabis or cannabis related products in residence.
- Residents who are of the legal age for cannabis use in Ontario (19 +) may not provide cannabis to minors living in residence.

Possession of Cannabis and Cannabis Products

- Residents of legal age are only permitted to possess cannabis products that have been legally purchased through a licensed cannabis retailer.
- For the purposes of verification of legal purchase, residents are required to store cannabis products in or with its original packaging.
- Residents are expected to adhere to legal limits of possession and are prohibited from re-sale of cannabis products. The legal limit for possession of dried cannabis is 30 grams per person. Please note the equivalency conversions for maximum legal possession of secondary products below. 30 grams of dried cannabis is equivalent to:
 - 450 grams of edible cannabis products
 - 2100 grams of liquid product (NOT cannabis concentrate)

- 7.5 grams of concentrates (solid or liquid)
- 30 cannabis seeds.
- Purchases of cannabis products through mail order will not be accepted or distributed through the Nipissing University mailroom, and will be redirected to a local post office location.

Smoking of Cannabis

- Under authority of the Ontario Cannabis Act, 2017, the campus is considered private property and outlines that Nipissing University has the authority to strictly prohibit smoking, vaping, burning, or otherwise combusting recreational cannabis on property.
- Residents are prohibited from smoking any substance in any capacity (including e-cigarettes and vaporizers) anywhere in residence.

Cannabis Paraphernalia

- Residents are permitted to be in possession of cannabis related paraphernalia for personal use, provided it is stored in a sealed, air-tight container at all times while on university property. Students must ensure that all paraphernalia is stored, transported, and used in a way that adheres to all aspects of this policy, and does not disturb or have the potential to disturb the Residence Community and its Residents. In addition, cannabis paraphernalia cannot be larger than 12 inches in length or height. Bongs, water bongs or any cannabis consumption apparatus that contains or uses a water/liquid source are not permitted in residence. Should any of the above criteria not be met, the Residence Life department reserves the right to confiscate these items.

Carrying and Transporting of Cannabis Products within Residence

- Cannabis products and/or paraphernalia may not be transported in any public area and/or common space without a factory seal and/or in a sealed bag and/or sealed container while meeting the above-mentioned criteria for cannabis paraphernalia.

Cannabis, Cannabis Products and Cannabis Product Production

- Residents are not permitted to grow cannabis plants in their residence suite or bedroom or on residence property.
- Residents are not permitted to produce their own cannabis oils or concentrates, or any liquid product involving the use of cannabis oil, raw cannabis or secondary cannabis products.
- Residents are not permitted to cook with cannabis in residence, or engage in the production of cannabis infused edibles.
- Residents of legal age (19 years or older) are permitted to possess and consume edibles or concentrates in their private spaces in residence (Suite/Townhouse and/or bedroom) provided they are legally purchased from a licenced Ontario cannabis retailer and are stored within or with their original packaging, in a sealed, airtight container.

To ensure that the entire residence life community at Nipissing University is one that promotes the healthy consumption/use of cannabis, it is imperative that all residents understand and abide by these responsibilities and guidelines.

Prohibited Items

While many electronics and personal devices are allowed in residence, Nipissing University Residence Life prohibits the use and possession of certain items on residence property. These prohibitions have been established based on university and legal policy. To ensure that everyone working and living in residence is allowed to do so safely and comfortably, Nipissing University Residence Life prohibits the use and possession of the following items.

Weapons

- Residents are not allowed to use or possess any weapon, replica or otherwise related material on residence property. Examples include pocketknives (e.g. Swiss army knives), toy guns, bear spray, bullets or munitions, etc.

Explosives

- Residents are not allowed to use or possess any explosive material, including fireworks, on residence property.

Pets

- Residents are not allowed to own or house any non-human life form other than plants and small fish capable of living in an aquarium holding 10 gallons or less. Please note that approved service animals are exempt.

Other Items

- Fridges or freezers larger than 5 cu. Ft.
- Waterbeds
- Hot tubs and other small pools
- Dishwashers
- Washing machines
- Dryers
- E-scooters/skateboards or e-bikes
- Exterior aerials or satellite dishes
- Halogen or lava lamps
- Deep fryers (air fryers are permitted)
- Live holiday trees
- Wireless routers and wifi boosters
- Subwoofers or heavy bass speaker systems
- Candles and incense
- Command strips
- Dart boards
- Adhesive LED light strips
- Peel and stick wallpaper

Dangerous and Disruptive Items

- Residents are not allowed to use or possess any item/material that is deemed to be dangerous or disruptive to the university community and/or its members.

To ensure that the entire residence life community at Nipissing University is one that promotes a safe and healthy living environment it is imperative that all residents understand and abide by these responsibilities and guidelines.

Community Care

Building a strong and supportive community is at the root of the Residence Life philosophy. As community members, each and every resident shares in common responsibilities intended to create the safest and most functional community possible. By following this list of responsibilities and guidelines, we move one step closer to ensuring each and every resident has a safe and successful time in residence.

Excessive Noise

- Residents must not make any excessive noise while residence quiet hours are in effect. Excessive noise is categorized as noise that can be audible between suites, bedrooms, and from a unit into the hallway or stairwell and infringes on someone else's reasonable expectations.
- Standard quiet hours are 11:00pm – 10:00am Sunday through Thursday, and 1:00am – 10:00am Friday and Saturday. Noise should never be audible beyond your bedroom or common spaces, even when quiet hours are not in effect.
- Final Exam quiet hours begin in early December and early April, and end when residence closes for winter break and the end of the year, respectively. During this time residence operates under 23-hour exam quiet hours with one 'relaxed hour' made up of two half hour installments, 5:30pm – 6:00pm and 9:30pm – 10:00pm.

Courtesy Hours

- All residents have the right to an environment that is conducive to studying and sleep. All residents have the responsibility to be considerate of their noise.
- Residents must respect and abide by 24-hour courtesy hours while on residence property. Should any resident or staff member politely request that the volume of their activity be reduced, within reason, the resident must comply with this request.
- Residents are to be mindful of the disruptive effect of their noise on others and at all times respect the reasonable requests of others to cease making noise, whether or not the request is made by the student directly or through the Residence Life Staff.
- Courtesy hours apply to all locations on residence

property including parking lots, courtyards, the outdoor rink and Townhouse Residence Complex circle. Should excessive noise occur in any area on residence property, residents may be required to disband the activity and return to their respective complex or off campus housing facility.

Behaviour

Residents must respect and adhere to all laws of the land throughout their stay in residence. It is an expectation that you will respect all university officials, including student staff, professional staff, and volunteers.

- Residents are not to engage in disruptive behaviour that compromises another student's or staff's sense of safety. This includes, but is not limited to, pranks, bullying, threats, intimidation, fighting, riding furniture, etc.
- If a resident engages in behaviour that compromises personal safety (eating disorders, self-harm/self-abuse, suicide, etc.), they will be asked to seek support from a qualified counsellor. The resident may also be placed on a Wellness Agreement which is intended to ensure the resident is seeking additional support and to help minimize the extent to which student staff are providing higher level support.
- All residents are required to abide by the University's policy regarding harassment and discrimination. This policy defines what the University and the Law constitutes as harassment, sexual harassment, discrimination, and other related transgressions of the Human Rights Code. Find the [Harassment and Discrimination Policy](#) on the Nipissing website.
- All residents are required to abide by the University's policy regarding sexual assault and sexual violence. The policy defines what the University and the Law constitutes as sexual assault and sexual violence, among other things. Find the [Sexual Violence and Sexual Misconduct Prevention, Support, and Response Policy for Students](#) on the Nipissing website.
- All residents must respect and adhere to the University's Acceptable Use Policy for internet access and communications at all times. This policy outlines the

regulations surrounding use of University computing resources. Find the [Acceptable Use Policy](#) on the Nipissing website.

- Residents are welcome to decorate their room, using sticky tak only, to create a comfortable place for living. It is the responsibility of each resident to decorate using materials that are not offensive to anyone in our community. Unacceptable materials include but are not limited to, profane language, pornography, material that promotes hatred and/or intolerance of others or promotional materials for alcohol and/or drugs.
- Social media platforms are public spaces for sharing personal information and media. Nipissing Residence will investigate concerns involving social media should they come to our attention and may review information shared in an online space. Residents may be held accountable for any message or material that is deemed by a Residence Life Team member to compromise the safety and/or respect of the residence community or one of its members.
- Residents are strictly prohibited from enabling the entry or exit of another individual into or from a residence complex in an inappropriate or illegal way.
- Permission to enter another resident's space (suite/townhouse/bedroom) must be granted by the individual residing in the space. Access to another resident's space must be granted upon each request for entry.
- Any and all posters hung in the halls or public spaces of the residence complex must receive approval from a Residence Life professional team member in your complex in advance of posting. Please note, that while you are able to request where your poster will hang, the Residence Life Team will post it where we have space.
- Residents are not to engage in sporting activities in their suite/townhouse, or the hallways, lobbies, lounges or studies of any residence complex.
- All residents are expected to familiarize themselves with these policies. For more information, students are encouraged to consult the [Code of Student Rights and Responsibilities](#) on the Nipissing website.

Student Conflict

- Residents are required to complete a roommate agreement at the beginning of the academic year. Residents must create a new agreement if a resident leaves, or a new resident joins their residence suite/house. Residents must share the roommate agreement with their assigned Residence Don.
- Residents must report conflicts or inappropriate behaviour to a Residence Life staff member in a timely manner.
- Should conflict arise, all residents must reasonably adhere to the dispute resolution process outlined in the Roommate Relationships section on **page 34**.
- Residents must make sure that shared and common spaces are fairly shared and respected by all residents who have authorized access to them.

Residence Property

Cleanliness Standards

- Residents must maintain sanitary living conditions within their assigned spaces.
- Residents must respect common and shared spaces by cleaning up after themselves and their guests completely and in a timely manner.
- Residents must return any and all borrowed cleaning materials to the front desk as soon as the task has been completed. (2 hr. Maximum).
- Residents should remove garbage and recycling from suites or townhouses a minimum of once per week.
- Residents must dispose of garbage and recycling in the designated areas.
- Residents must not leave personal belongings in residence common spaces outside of their suite or townhouse.
- Residents are not permitted to move residence furniture from its designated room.
- Residents must respect any and all community decorations/adornments and notices. Residents are not permitted to modify or move any community decoration/adornment. Examples include, but are not limited to, window writers, post-it notes, posters/signs, etc.

- Residents are not permitted to hang, write, or display items or messages in any window unless it is an approved program.
- Residents are not permitted to use tape, stickers, tacks, nails, or adhesive strips or hooks on any surface in residence.
- Residents must respect all reasonable requests by suitemates/housemates pertaining to temporarily changing habits due to illness. This may include, but not limited to, restricting guest access to suite/house while a roommate is ill or adjusting cleanliness levels.

Advertising

- Solicitation for personal gain is not permitted. All solicitation for non-profit organisations, charity or residence fundraisers must be approved by a professional staff member of the Residence Life Department.
- Promotion of any social event/party not sanctioned by the department may not be advertised or posted on social media.
- The use of residence property, mailbox, telephone, or data connection for any commercial use is strictly prohibited without written permission from a Residence Life Department professional staff member.

Residence Property Damage

- Residents must not cause any damage to any part of residence property.
- Residents are prohibited from detaching or dismantling all or part of any residence fixture.
- Residents are fully responsible for any new damage(s) found in their assigned private room and/or assigned shared areas of their suite/house. Residents are also fully responsible for any damage(s) they are found to have caused in any of the common spaces on residence property. Residents who are deemed responsible for damage(s) will be billed (sometimes jointly) at the end of the year. Residents are required to complete a bedroom and shared areas inventory within two-weeks of moving in.
- Residents are strictly prohibited from attempting to

repair damages done to residence property. Only designated maintenance staff are allowed to repair damages to residence property.

- All furniture is to remain in the suite/townhouse to which it has been assigned. Semi-public furnishings are not to be removed from their assigned locations without permission from a Residence Life Department professional staff member.

Dispute Resolution Process

It is very important to communicate needs clearly and openly when in the midst of a conflict. To ensure that all residents handle any conflicts that may arise in a mature and respectful manner, Nipissing University Residence Life requires each of its residents to uphold the following responsibilities during their stay in residence.

- Should a conflict arise, suitemates or housemates must first openly and respectfully discuss the subject of conflict and attempt to reach a mutually agreeable compromise.
- If the conflict cannot be resolved by the individual suitemates or housemates, the residents must seek out the consultation of their Residence Don. The Residence Don can step in at this time and conduct a 'roommate mediation' in an effort to resolve the conflict.
- Finally, if the conflict still remains unsolved, the Residence Don will consult with a member of the Residence Life Management Team to discuss options to resolve the situation, as provided by the RCLS.
- Residents should note that a room transfer is the 'last-resort' response to a conflict situation and will not take place until all other avenues of response have been attempted, unless someone's safety is at risk. There may be a fee associated with a room transfer, subject to the terms outlined in the contract.

Guests

- A guest is defined as any non-resident of the residence complex, or suite/townhouse space they are visiting.
- Residents are allowed to host a maximum of two guests at a time, for a maximum of 2 consecutive overnight

- stays for a total of 6 nights per month provided they have provided notice to and received consent from their roommates prior to the arrival of their guest(s). This also pertains to overnight guests from the same complex.
- Individuals under the age of sixteen (16) are not permitted to be a guest in residence between the hours of 10pm and 8am. Exceptions may be permitted, wherein the host has requested and received prior permission from the complex Supervisor, Residence Life.
 - During a "No Overnight Guest Period", residents may not host guests past 11:59pm. No overnight guest periods include, but are not limited to: Residence Orientation, Nipissing University Orientation Week, as well as December and April exam periods. Residents should speak to their residence staff member to learn about any other upcoming "No Overnight Guest Periods" well in advance.
 - All residents and their guests are responsible for presenting a form of picture identification when they sign-in at the Front Desk. Acceptable forms of picture identification include student ID, driver's license, passport, or age of majority card. Please note health cards will not be accepted.
 - Residents are responsible for ensuring that their guest(s) is in their company at all times. Any guest found to be without the company of their resident host will be escorted from the complex.
 - Residents are required to sign-in any guest(s) into residence after 9:00 pm on Friday and Saturday evenings and select times throughout the academic year.
 - Sign-in for guests is available on Fridays and Saturdays beginning at 10:00 am at the Front Desk. During select times, information will be sent to residents at least 24 hours in advance of the date of required sign-in.
 - During required sign-in periods, residents are responsible for ensuring that their guests wear their authorized sign in bracelet, at all times. Any guest found to be without their authorized sign-in bracelet will be escorted from the complex.
 - Hosts may be held accountable for the actions and behaviour of their guests, including any violations of the Residence Contract and/or the RCLS. Further, the host will be responsible for any outcomes as a result of the violations of residence policies. In order to ensure the safety and security of every person who lives and works in residence, as well as residence property, it is essential that all residents and their guests respect the RCLS. Any resident or guest caught in violation of the RCLS may face disciplinary outcomes.



Administration of the RCLS

The Residence Life Department acknowledges that the administration of the RCLS is applicable only to residents and their guests. The Residence Life Department has specific jurisdiction to follow up with residents and the accountability that they accept for the actions of their guests, as noted in the guest section of the RCLS.

Please note that any persons who do not live in the Residence Community are not entitled to participate in the judicial process or entitled to equal consideration, which includes the appeal process. Any persons who do not live in the Residence Community, if found to have engaged in action contrary to the RCLS, may lose the privilege of access to Residence Complexes and/or properties.

Should a resident conduct themselves in a way that is contrary to the RCLS and/or their actions or behaviour has a negative impact on our residence community the following process will be followed:

Documented Occurrences

Reasonable efforts are made to document any student issues, occurrence, or any behaviour that is contrary to the RCLS in a report. This report includes the names of individuals and witnesses involved, along with a detailed description of the issue, conversation, occurrence, action and/or behaviour. Residence Life team members, including student employees, submit this documentation to the Supervisor, Residence Student Conduct. The Supervisor, Residence Student Conduct and/or the Community Assistant will engage in conversation with resident(s) as needed.

Follow Up Conversations and Student Conduct Meetings

Within five business days of the documented occurrence, the Community Assistant, Supervisor, Residence Life or Supervisor, Residence Student Conduct will contact the resident(s) listed in the report. All communication will be to students' my.nipissingu.ca (Nipissing University) email accounts.

If a resident does not schedule a student conduct meeting within five business days from the initial contact email, they may be issued an outcome in absentia (please see the section on communicating outcomes). During this meeting, the Residence Life Team member will conduct an investigation. The Residence Life Team member may also continue the investigation by requesting to meet with others involved, including residence staff members who reported the occurrence.

Note: Due to operational requirements, another Residence Life Team member other than the Supervisor, Residence Life, a Community Assistant or the Supervisor, Residence Student Conduct, may complete the conduct process.

In some circumstances, residents ask to bring a support person to their meeting. Residents may bring a support person to their meeting, however, the support person cannot speak on behalf of the resident and the student will be required to sign a third party consent form. The support person will be present only to support the resident. Should the resident believe that there is a relevant witness to the occurrence, the resident can provide the name of the witness to the Residence Life Staff member conducting the meeting. Follow-up with named witnesses will be at the discretion of the Residence Life staff member(s).

After the follow up conversation, student conduct meeting(s) and the completion of the investigation, the Residence Life Team member investigating the case will evaluate the severity of the occurrence, consider the information disclosed in the conduct meeting, consider the intent of an action and its impact on the community, and will determine an appropriate educational outcome.

Standard of Proof

For violations of the RCLS, the standard of proof has been met if after the report has been reviewed, it is determined that there is a preponderance of evidence in that all credible information shows that the incident is more likely than not to have occurred. This standard of proof is determined by the individual investigating the issue.

Repeat Occurrences

Repeat violations of the RCLS may result in more serious outcomes including, but not limited to, being placed on residence probation.

Communicating Outcomes

The resident(s) will receive an email through their my.nipissingu.ca (Nipissing University) email account from the Residence Life Team member investigating the occurrence, detailing the outcome of the investigation (accountable, or not accountable for violating the RCLS policy) and any further requirements the resident will need to fulfill.

Outcomes in Absentia

If the resident does not schedule a student conduct meeting within five (5) business days from the initial contact email, an outcome decision in response to the occurrence report will be determined in absentia (without the resident's involvement) based on the facts as they are documented. In this case the resident is not eligible for an appeal of the outcome as they did not schedule a meeting in a timely fashion and did not participate in the conduct process.

Compliance with Outcomes

When a resident is assigned an outcome, they will be provided with a deadline for the completion. Should the resident choose not to complete the assigned outcome,

they may be assigned further conduct outcomes which may include, but not be limited to, residence probation or residence contract termination. It is in every resident's best interests to follow the stated guidelines of their initial conduct outcome completely.

Possible Conduct Outcomes

Outcomes are assigned to individuals who have been held accountable for violations of the RCLS. Outcomes include, but are not limited to, one or more of the following:

Verbal Warning

Residents receive a verbal warning from a residence life team staff member indicating the policy that was violated and a reminder of the policies within the RCLS.

Written Warning

Residents receive a letter indicating the violation of policy and reminder of the policies within the RCLS.

Reflective Assignment

Residents will receive a letter asking them to reflect on the occurrence, or a part of the conversation they may have had with a Residence Life Team member. Reflection can occur in a variety of ways, including, but not limited to, reflective papers, questionnaires, or community service.

Community Service

Residents who receive a letter asking them to reflect on the occurrence through a reflective assignment, may request or be offered the opportunity to complete community service in lieu of the assignment. As community service, residents may be asked to facilitate an educational residence program, develop educational infographics, or complete another form of service-based learning.

Loss of Privileges

Residents will receive a letter that will temporarily or permanently result in the loss of residence privileges. This may include, but is not limited to, loss of guest privileges, a no-contact order, or loss of privilege to use residence spaces or equipment.

Alcohol Probation

Residents will receive a letter indicating that they have been placed on alcohol probation with specific details on their probation outlined within. Alcohol probation is issued when the resident's behaviour is the result of use/misuse of alcohol. Residents on alcohol probation may not consume or be in possession of alcohol in any residence complex or return to residence after consuming alcohol elsewhere (off-campus, in another residence complex or anywhere else on campus). Residents in violation of their alcohol probation may face eviction from residence.

Behaviour Bond

Applicable as a result of repeat incidents of misconduct or failure to participate in the conduct process, residents will receive a letter indicating that a fine will be applied to their student account should there be continued similar concerns. Once issued a behaviour bond, should a resident make another similar breach of the RCLS, or continue to choose not to engage in the conduct process, the behaviour bond will be applied to their student account.

Restitution

Residents will receive a letter that may require them to pay for any losses, damages, or removal of items that were incurred as a result of a violation of the RCLS or the residence contract.

Behaviour Contract

Residents will be asked to complete a contract that outlines that they agree to modify their behaviour. Continued inappropriate behaviour as outlined in the behaviour contract and/or additional violations of the RCLS will constitute further outcomes.

Relocation

Residents will receive a letter indicating that they have been reassigned to another residence space. The Residence Life Team member may choose to relocate the resident to another residence complex or another suite or townhouse within their specific community. The resident will be assigned an appropriate time frame for the relocation to occur, usually between 24 and 48 hours from the time of the letter being sent.

Residence Probation

Residents will receive a letter indicating that they have been placed on residence probation. Residence probation is a specified period of time in which a resident's eligibility to continue living in residence is at risk. While on probation, should a resident make any other breach of the RCLS, the residence contract could be terminated.

Writ of Trespass

Students will receive a letter indicating that they have been issued a writ of trespass. Writ of trespass is an outcome given to an individual who is denied the privilege to enter either a specific or any Nipissing University Residence(s) either on their own, or in the company of another student. The individual is also prohibited from attending any events of the specified Residence(s) which occur outside of the complex. A writ of trespass can be issued to any individual, resident or not.

If an individual with a writ of trespass against them is found or seen in a Nipissing University Residence building at any time, they will be subject to charges under the Trespass to Property Act. In the case of the issuing of writs of trespass, the professional Residence Life Team members of both Nipissing University and Canadore College may meet to evaluate issues of mutual concern.

Residence Suspension

Residents will receive a letter indicating that they have been placed on residence suspension. Residence suspension is a specified, temporary period of time during which the resident will be asked to leave the residence complex in which they live and find temporary lodging off campus. During this time, the resident is denied entry into any residence complex and all privileges including, but not limited to, attending residence events and activities are removed until the suspension is complete. The onus of finding and covering the cost of temporary housing for the allotted suspension period is the responsibility of the resident.

Termination of Residence Contract

Residents will receive a letter indicating that their residence contract has been terminated. Should a student's residence contract be terminated, the student will be required to vacate the residence within the time frame provided within the letter, typically 48 hours of the letter being issued. In some circumstances involving severe issues, the resident may be asked to vacate residence immediately.

With the termination of the residence contract, the student is

not eligible to live in Nipissing University residences for the next five (5) academic years. Further, a Writ of Trespass is automatically issued that prohibits access to all Nipissing University residences. No refunds or adjustments will be made to residence fees.

Non-residents will be held accountable through the Student Code of Rights and Responsibilities and Nipissing University Residence reserves the right to trespass persons whose conduct compromises the safety of the residence community.

Appeals

A resident wishing to appeal an outcome issued by a Residence Life Staff member, must do so by completing the online Student Conduct Appeal form located in eRezLife. Please note that decisions made in absentia are not eligible for appeal.

Should a resident choose to appeal a conduct outcome, the appeal must be based on one or more of the following grounds:

1. the process was not followed
2. the outcome is too severe considering the violation
3. there is new information that was not reasonably available during the initial investigation

Please note, appeal forms must be completed through eRezLife and must be submitted within three (3) business days of the outcome letter being issued by the designated staff member.

Any resident may choose to submit an appeal of an outcome to the appropriate appellate body who was not involved in the original student conduct decision, as outlined on the appeal form. Due to operational requirements, appeals will be forwarded directly from our central office to a professional team member for their decision. Individuals who act as appellate bodies include:

Supervisor, Residence Student Conduct	Appeals of Community Assistant decisions, and for other campus decisions where they were not involved.
Supervisor, Residence Student Education and Supervisor, Residence Services	Appeals of campus decisions made by Supervisors, Residence Life or Supervisor, Residence Student Conduct when operationally required.
Manager, Residence Life	Appeals including, but not limited to, suspension, relocation, and probation.
Assistant Vice President, Students or appropriate delegate	Appeals including, but not limited to, termination of residence contracts.

The resident filing the appeal must establish the merit of their appeal within the appeal form. If the appeal request does not provide a valid or sufficient argument against the conduct outcome, the appeal will be denied. The resident will receive email correspondence from the appropriate appellate body within five business days of the appeal form's submission. Decisions reached through the appeal process are final. At the discretion of the appellate body, they may choose to meet with the resident for further information and/or investigation, upon receiving the appeal form.

Nipissing University Sexual Violence Policy

Nipissing University's Residence Life follows the principles of response for sexual violence as outlined in the University's [Sexual Violence and Sexual Misconduct Prevention, Support, and Response Policy](#) (hereafter referred to as the Campus Policy).

The Residence Life staff acknowledges circumstances of sexual violence as unique violations of the campus community, and encourage all students to review their rights and responsibilities under the campus policy. Below are a few key points from the Campus Policy that your Residence Life team would like to highlight for you:

As per the Campus Policy, sexual violence is defined as any violence, physical or psychological, carried out through sexual means, or by targeting sexuality. This includes, but is not limited to sexual assault, sexual harassment, stalking, indecent exposure, voyeurism, degrading sexual imagery, distribution of sexual images or video without consent and cyber harassment or cyberstalking of a sexual nature. Definitions for these terms can be found in the Campus Policy.

What to Expect with a Disclosure

Disclosing and/or reporting an experience of sexual violence is the choice of the survivor. If you make a disclosure to a Residence Life student staff (this includes Residence Dons, Community Assistants, Academic Dons, Living Learning Community Dons, and On-Call Dons), please know that as per the Campus Policy these student staff are obligated to share disclosures with their Supervisor. This could

include the Supervisor on call or the Supervisor of their Residence complex. Disclosed experience of sexual violence will be documented by a member of the Residence Life Management Team with detail limited to what is reasonably required to support the resident disclosing.

The Residence Life Supervisor may follow up with the survivor regarding opportunities for supports, accommodations and safety measures.

Amnesty

The health and safety of every student is of the utmost importance. Survivors disclosing an experience of sexual violence will not be subject to conduct outcomes related to consumption of alcohol or drugs at or near the time of an incident of sexual violence.

University Policies

While in residence, students are subject to all university policies and are encouraged to review the following policies:

[Code of Student Rights & Responsibilities](#)

[Sexual Violence and Sexual Misconduct Prevention, Support, and Response Policy](#)

[Respectful Workplace and Learning Environments Policy](#)

[Service Animals on Campus](#)

[Smoking Policy](#)

[Recreational Cannabis Policy](#)

[Acceptable Use of Computing Resources Policy](#)

Service Animals

There are students in the Nipissing Residence community that require a Service Animal. It is important that individuals respect the boundaries surrounding these animals and their owners. Below are the guidelines to assist you in maintaining a positive relationship with a roommate who may have a Service Animal and to respect the expectations surrounding these animals.

Permissions

Residents who require a Service Animal on Campus must follow the process and be approved by Student Accessibility Services and Residence Life. You will receive an official communication from the Residence Life Department to your @my.nipissingu.ca email if one of your roommates has a Service Animal. Under no circumstances will Residence Life ask the Animal Handler to disclose this information to their roommates. Animal Handlers are required to review and follow all safety procedures to ensure that their Service Animal's safety needs are met while in residence. Any resident who brings an animal into residence, that is not an approved Service Animal, will be subject to conduct follow up based on the Pets and Prohibited Items clauses in the RCLS

Roommate Responsibilities

As a roommate, I will:

- Be given the choice to decide if I am comfortable living with a Service Animal. It is my right to decline, if I am not comfortable. I understand that I will be contacted by the Residence Life Department directly about this.
- Review and sign the Roommate Acknowledgement form
- Not take responsibility for cleaning up after Service Animals
- Not be permitted to undertake supervision of a Service

Animal for any period of time, even if requested by the Animal Owner

- Not take responsibility for the removal of Service Animals from the residence during fire alarms or evacuations, even in the absence of the Animal Owner
- Report any concerns regarding the Service Animal's safety or neglect
- Report any violations of the Animal Owner's responsibilities

Interacting with Service Animals

Service Animals are a working animal, whose purpose is to support their owner in any way necessary. As these are working animals, residents should not be interacting with a Service Animal without the Animal Owner's permission.

- Pay attention to the owner, not the Service Animal.
- Avoid petting or talking to a Service Animal; the animal is working and must not be distracted from its tasks.
- If the animal is off-harness, request permission before petting or talking to it.
- Service Animals are not pets and should be treated as such. Service Animals are present to support specific residents and are not present for the entertainment/enjoyment of the community.
- Service Animals will not be attending residence events unless required by their owner and approved by the Supervisor, Residence Life of their complex.



Roommate Relationships

Maintaining positive relationships with roommates requires that individuals commit to communicating clearly and often. Below are guidelines to assist you in maintaining a positive relationship and working through potential conflict with roommates.

Roommate Responsibilities

As a roommate, I will:

- Maintain a clean and hygienic living area.
- Respect my roommates and my roommates' property.
- Respectfully communicate face-to-face with my roommates.
- Work hard to resolve conflicts, with or without residence staff intervention.
- Allow my roommates to live, work and sleep in a space devoid of disruptive behaviour; including but not limited to: unreasonable noise, harassment, unwelcome guests, etc.
- Allow my roommates complete access to their room and the shared facilities of our house/suite.
- Respect my roommates' privacy.
- Ensure that my guests respect the privacy and rights of my roommates, and take full responsibility for their actions.

Creating Your Roommate Agreement

Creating a strong roommate agreement can help prevent misunderstandings and conflicts between you and your roommates. When writing your roommate agreement, think about the following points and how they apply to your living situation:

- Using each others' possessions.
- Studying in the shared spaces.
- Your sleep schedule.
- Your cleanliness and hygienic preferences.
- Your preferences towards guests.
- Your preferred room temperature.
- Comfortable noise levels in your house/suite.
- The use and distribution of storage space.
- Your own lifestyle.
- How you will dispose of food, garbage, and recyclables.



Getting Along With Your Roommates

Living in residence is an exciting time with plenty of new learning experiences and opportunities to learn about people who are similar and different than you. Positive roommate relationships require effort, and it can sometimes be challenging to navigate through disagreements or differences.

The following are some tips for working together with your roommates to build positive relationships:

- **Talk it out** - disagreements are often caused by lack of communication or misunderstandings. Talking face-to-face, with a calm, respectful approach, can prevent differences from being blown out of proportion.
- **Listen to understand** - many of us have learned to listen selectively so we can “win” arguments or listen to respond to what the other person is saying. True listening occurs without judgment and with the goal of understanding the other person’s perspective. Strive to identify how the other person is feeling without interrupting or reacting immediately.
- **Be flexible** - the way you feel about a situation today, or in the heat of the moment, may differ from how you feel later. Be open to compromise and expect that change will happen.
- **Be understanding** - do not expect your roommates to have the same perspective as you. Understand and work to respect each other’s differences. Talking openly and honestly during the completion of your Roommate Agreement can help facilitate mutual understanding and respect.
- **Cooperate** - work together to foster a respectful living

environment where everyone knows they belong. Talk about what this means to all of you. Being respectful of different points of view can help you work together toward mutual satisfaction.

- **Compromise** - roommates may, and likely do, have different life experiences than you. It is important that all roommates find ways for everyone to be a winner.
- **Communicate clearly, respectfully, and in a timely manner** - regular, clear communication can help everyone express themselves and discuss disagreements before they become conflicts. Express yourself in a calm and respectful manner, avoiding sarcasm and exaggeration. Learn to respond to conflict respectfully and in a timely manner so minor irritations don’t become major conflicts. Everyone has the responsibility to communicate clearly, respectfully, and in a timely manner.
- **Review the Roommate Agreement** - keep your Roommate Agreement in a shared area of your suite/ house so everyone is able to review regularly. When disagreements occur, take the time to calmly review the agreement together and respectfully discuss what is working and what isn’t. Then, work together to re-write the parts of the agreement that require further attention.

When a resolution cannot be found independently, you may wish to talk to a member of the Residence Life Team. Below are the steps that all residents are expected to follow when they are experiencing disagreements or conflict.

Roommate Conflict Resolution Process:

1. Talk with your roommate(s) and review the Roommate Agreement together.

- Always communicate face-to-face in a calm, respectful manner
- You and your roommate(s) may find it helpful to talk in a neutral location
- If any changes need to be made to your Roommate Agreement, all roommates must be involved in re-writing the agreement.
- If the Roommate Agreement is updated, you should give a new copy to your Residence Don and inform them of the updates.

2. Talk with your Residence Don.

- If necessary, talk with your Residence Don.
- Residence Dons do not solve roommate conflicts, however, they are trained to offer helpful strategies that can help you and your roommates address disagreements and conflict.

3. Talk with your roommates with the assistance of your Residence Don.

- If necessary, work with your Residence Don to find a time for all roommates involved to discuss the disagreement or conflict and how each person has worked to resolve the conflict.
- Your Residence Don will assist in determining the next steps and strategies to use.

4. Participate in a roommate mediation, if necessary.

- If, after putting forth your best effort in steps 1-3, all parties cannot come to a resolution or mutual understanding, your Residence Don and/or other member of the Residence Life Team can facilitate a mediation.
- Sometimes it takes time to resolve conflict and you may need to attempt steps 1-3 multiple times before a mediation is considered the next best option.

Residence Life Team members are committed to the roommate conflict resolution process, including acknowledging that mediation is an effective method of reaching a resolution or mutual understanding between disputing roommates.

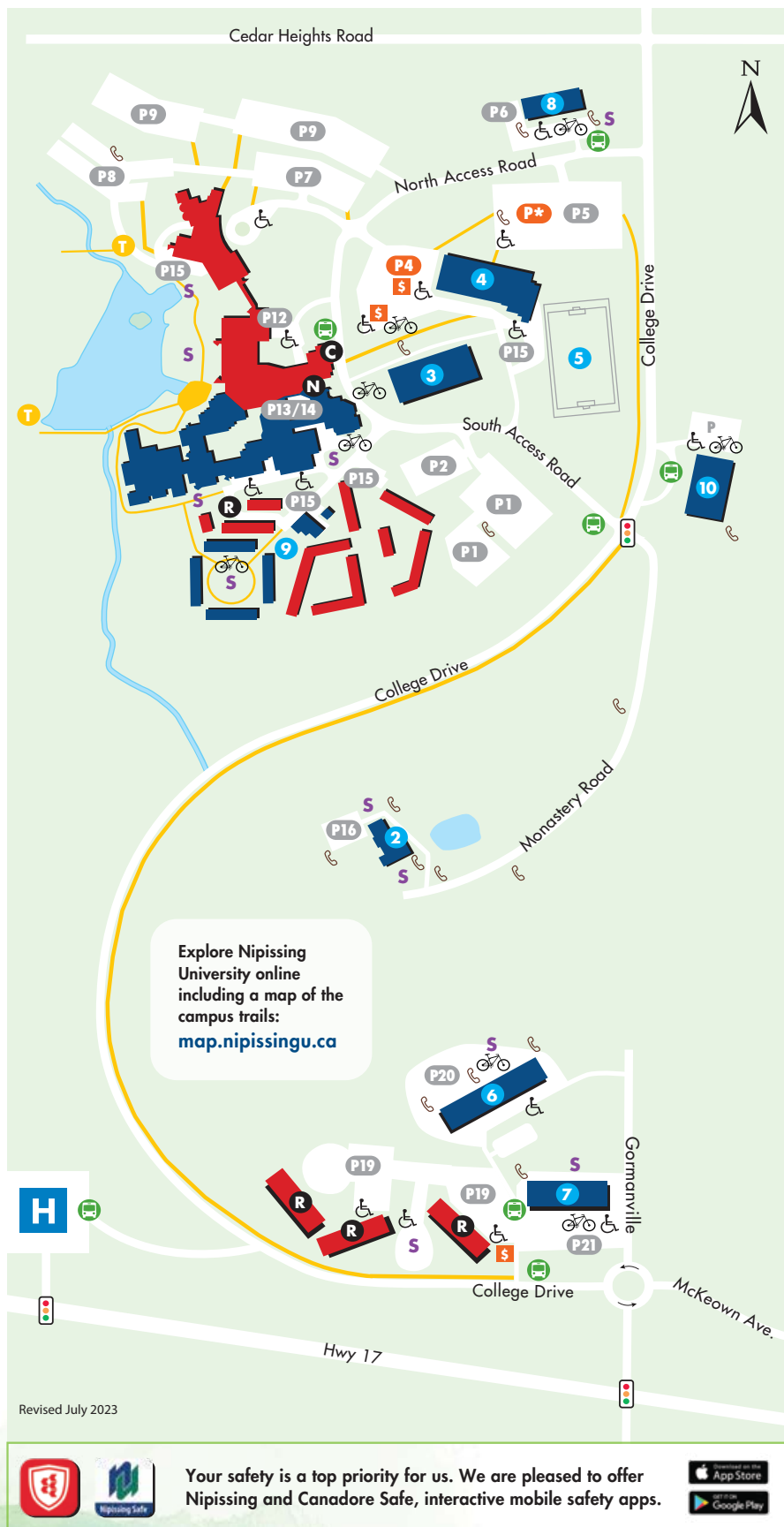
When roommates are in conflict with one another, each is often interested in a room switch. Room switches are not guaranteed and are only offered as a last resort, and when all steps in the roommate conflict resolution process, including mediation, have been exercised, and if there are spaces available within our residence system.

Residence Reassignment and Consolidation

Residence Life reserves the right to relocate any student in an effort to aid in creating a safe, secure, and sensible living situation for all involved, or if occupants cannot or refuse to engage in effective conflict resolution.

From time to time throughout the year, there may be vacancies that occur in our residences. As such, Residence Life reserves the right to relocate any student to reduce losses in revenue and fill vacancies that may occur. If a vacancy does occur in your house/suite, please:

- Keep the unoccupied room locked and in good condition; allowing for a new roommate to move into the space on short notice.
- Welcome your new roommate with compassion and respect.
- Complete a new roommate agreement together.



Nipissing University & Canadore College EDUCATION CENTRE

- Canadore College
- C Canadore Welcome Centre
- R Canadore College Residences
- Nipissing University
- N Nipissing Main Entrance
- 2 Monastery Hall
- 3 Harris Learning Library
- 4 R.J. Surtees Student Athletics Centre
- 5 Playing Field
- 6 Chancellors House
- 7 Founders House
- 8 Governors House
- 9 Townhouse-Style Residences
- 10 NUSU Student Centre

- P## Parking Lots (by permit)
- P4 Visitor Parking Lot (pay & display)
- P* Overflow for Lot 4
- S Pay and Display Machines
- ♿ Accessibility Parking
- 🚲 Bike Racks
- Walking Paths
- T Campus Trails Entrances (20 km)
- S Smoking Permitted
- ☎ Emergency Phones
- 🚌 Bus Stops

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