

# On-Line Services

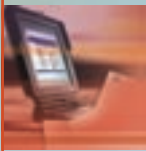
Standard Life offers a wealth of information to assist you in managing your account on-line. Once you are enrolled in the plan and have received your confidential User ID and PIN, you will have quick and easy access to accurate and timely information twenty-four hours a day, seven days a week using either the Group Savings & Retirement VIP Room protected Web site at [www.standardlife.ca](http://www.standardlife.ca) or the Info-Line's toll free number **1 800 242-1704**.



## The VIP Room at [www.standardlife.ca](http://www.standardlife.ca)

Accessing the Group Savings & Retirement VIP Room under the Protected Sites section at [www.standardlife.ca](http://www.standardlife.ca), will allow you to:

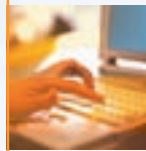
### View your holdings



Detailed information on your account is easily accessible:

- plan summary
- schedule of maturities
- personalized rate of return
- transaction history
- RRSP contributions – print your duplicate tax receipts

### Manage your plans



Assets and personal data can be easily managed on-line:

- perform inter-fund transfers
- modify investment instructions
- view reinvestment instructions
- modify personal data
- review beneficiary designations
- access forms and publications

### Consult investment performance



Up-to-date information on investment is only one click away:

- current rates and closing values
- historical closing values
  - download
  - chart
- investment newsletter – keep abreast of financial markets

### Plan your financial future



Planning for retirement is simple when using our retirement tools:

- retirement calculator – establish how much should be saved for retirement
- investor profiler – determine your risk tolerance
- on-line education – expand your financial knowledge
- retirement income illustrator – project your retirement income

## The Info-Line at 1 800 242-1704

The Info-Line, at 1 800 242-1704, will provide you with up-to-date information on your account. To reach the Financial Security Hotline, simply dial 97. To speak to a Customer Service Representative regarding administrative issues, dial 98.

To find out more, visit us on-line at [www.standardlife.ca](http://www.standardlife.ca) or call us at 1 800 242-1704.

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Keeping our word is standard



[www.standardlife.ca](http://www.standardlife.ca)

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